

Quality policy

For the quality of our products, we go the extra mile and do more than the already strict formal requirements of legal acts require.

Throughout our activities, we have strived to ensure that the product we supply is both safe to consume and of the highest possible quality that can be achieved. We plan to maintain this position in the future.

We produce in small batches, we do everything by hand, so we can monitor and control the process very closely. Although it is a more expensive path, it is also a guarantee of product quality.

If something sometimes arises in this entire process that does not meet your expectations, raises questions about whether the product is as it should be, be sure to contact us by e-mail info@zalizali.it or tel. +370 630 00609, regardless of where you purchased the product - directly from us or from our trading partners.

If the quality of the product does not satisfy you for any reason, let us know - we are always ready to resolve it in a way that is acceptable to both parties.

Help us improve!